



**NAMIBIA UNIVERSITY
OF SCIENCE AND TECHNOLOGY**

FACULTY OF COMMERCE, HUMAN SCIENCES AND EDUCATION

DEPARTMENT OF HOSPITALITY AND TOURISM

QUALIFICATION : BACHELOR OF HOSPITALITY MANAGEMENT	
QUALIFICATION CODE: 07BHMN	LEVEL: 7
COURSE CODE: SSF510S	COURSE NAME: SAFETY, SECURITY AND FIRST AID
SESSION: JUNE 2022	PAPER: THEORY
DURATION: 2 HOURS	MARKS: 50

FIRST OPPORTUNITY EXAMINATION QUESTION PAPER	
EXAMINER(S)	Mr. Charles E. Eiseb
MODERATOR:	MS. H. N. SHIYANDJA

INSTRUCTIONS
<ol style="list-style-type: none">1. Answer ALL the questions.2. Write clearly and neatly.3. Number the answers clearly.4. Leave a line between answers.

PERMISSIBLE MATERIALS

1. No additional material required

THIS QUESTION PAPER CONSISTS OF 4 PAGES (Including this front page)

Question 1

When a guest checks in at a given hospitality establishment, the responsibility of personal and assets security is tacitly accepted by such a place of hospitality. Explain four key control imperatives that can be exercised by the personnel in hospitality industry. (8)

Question 2

Hospitality Industry tacitly accepts the responsibility of safety of the guest at a given establishment. List five safety measures that are to be in place inherently and explain the function of each in detail. (10)

Question 3

What does the acronym CCTV stands for and explain in detail the functions for it? (10)

Question 4

Emergency Evacuation Procedures are critical and are to be drilled into to the staff of a given hospitality outfit. List three stages of Emergency Evacuation Procedures and explain each stage what it entails. (6)

Question 5

Safety and Security are paramount to the successful operation in hospitality industry. List four security and four safety breaches that are common in this industry. (8)

Question 6

There are number of high Security Risk areas in hotels. List eight such high risks areas. (8)

TOTAL 50 MARKS